**MD. SHAHID AREIF LEAD QE ENGINEER**

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**CAREER OBJECTIVE**

Seeking a Challenging Career in Software Field in a Progressive Organization where my Technical Skills and Abilities will be mutually utilized for Organizational Growth as well as my Career Enhancement.

# PROFESSIONAL SUMMARY:

Overall 10**+ years** of experience in the field of Information Technology on **Software Testing** (Automation, Functional, Web services, Manual Testing, Agile and **Salesforce**) and currently associated with **Oneshield India Pvt. Ltd., Gurgaon** as **Lead QE Engineer** from Dec 2023 to Till Nov 2024

* Domain Knowledge of **E-Commerce, Travel, Aviation, HealthCare and Insurance**
* Worked as **Senior QE Engineer in Iris Software Inc., Noida** from March 2021 to June 2023.
* Worked as **Senior QA Engineer** in **Coforge Ltd**. (formerly known as NIIT Technologies), **Greater Noida** from Nov 2017 to Aug 2020.
* Worked as **QA Engineer** in **Acknown Technologies Private Limited, Gurgaon** from March 2017 to Nov 2017.
* Worked as **Senior Ops. Analyst** in **First Advantage Global Operating Center Pvt. Ltd**., Bangalore from May 2013 to Feb 2017.

## More than **3+ years** of experience in handling team and interaction with onsite and offshore stakeholders/client.

* Rewarded as best performer and managing team and have got client appreciation too .
* Experience in the initial Requirement Analysis phase, gathering, design, development, implementation, production and post-production.

## Involved in Client Demo and gather detailed understanding of requirement at client site .

* Create the User Stories from product Backlog and Epic.

## Experience in Knowledge Transfer on User Stories to Development team and QA team.

* End to End interaction with client and Stakeholder to understand the requirement clearly and design level document.
* **Cross Browser** and **Mobile Testing** experience like Android Phone/Tab, IPhone/IPad, Mac

– Safari using **SauceLab , ExpoDev and Browserstack**

* Experience in **Webservices Testing Using Swagger**
* Working experience in **REST** Api testing using **POSTMAN**
* Experience in Setup and Configure Test environment.
* Experience of Agile Testing, Software Development Life Cycle and Bug Life Cycle.
* Specialized in Design and Execution of Test Cases through different stages of testing life-cycle.
* Experience in Automation testing **SeleniumWebDrive**r Using Java and **Cypress** using JavaScript
* Experience in **Jenkins** : Build Creation and Deployment in multiple regions (QA, UAT, Production) , deploying bundle from source to target region, Bouncing the Server through pipeline and PUTTY.

### CORE SKILLS :

* **Automation** : (Cypress using Javascript, Mocha, Chai, Selenium using Java, Cucumber , BDD, Maven, TestNG, Allure)
* **Manual/Functional**: Rest API using Postman & Swagger, UAT, Integration, Interface, DB, Mobile, Exploratory, Adhoc, Agile, QC-ALM and many more.
* **Jenkins** : Build Creation and Deployment in multiple regions (QA, UAT, Production) , deploying bundle from source to target region, Bouncing the Server through pipeline  and PUTTY
* **Mobile Testing** : SauceLab, ExpoDev, Browserstack
* **JIRA** - Confluence, Zephyr, Test Management, Defect logging and reporting, Sprintwise Test case creation and execution data
* **Cloud Experience** : AWS and Azure
* **Team Handling**: 3+ yrs of experience

**PROJECT SUMMARY:**

# Project # 1

**Title** : **Oneshield Designer**

**Domain** : Insurance

**Environments** : Windows 10, **AWS**(cloud) server

**Devices** : Cross Browser, Responsive Testing on multiple resolutions, DB Testing, Rest API using Postman, Automation testing (Cypress using JavaScript)

**Testing Technology:** Manual Testing, Functional Testing, Regression Testing, Integration Testing, UAT Testing , Beta Testing, Automation Testing

**Duration** : – Dec 2023 to till Today

**Description** :

**Oneshield Designer** is a low-code/no-code metadata configuration tool built with **Java**, **Spring MVC**, and **Angular**. It enables table creation, modification, and CRUD operations while recording all changes as transactions for seamless deployment to higher environments. Serving as the foundation for applications like **Billing**, **Policy**, and **Claims**, it streamlines development and adapts easily to business needs.

Key functionalities include:

* **Table Management**: Supports the creation, deletion, and modification of database tables.
* **CRUD Operations**: Facilitates seamless Create, Read, Update, and Delete operations on configured tables.
* **Transaction Recording**: Tracks all changes in transactions, enabling smooth deployment of updates to higher environments as required
* **Creating Business Rule, MD(Metadata) and MAPI Sync, Cloning, Versioning:** Tracks all changes in transactions, enabling smooth deployment of updates to higher environments as required

### Role and Responsibilities:

* Requirement Analysis: Ensure test coverage is comprehensive and aligns with functional and non-functional requirements.
* Demo to Client and Stakeholder and Changes getting implemented in Current Sprint after feedback from Customer.
* Test Strategy: Develop a robust testing strategy, including manual and automation testing.
* Resource Planning: Ensure adequate resources, tools, and environments are available for testing
* Timeline Management: Create and manage timelines for test planning, execution, and reporting
* Allocating Task to team member on a daily basis
* Setup and Configure Test environment.
* Executed test cases to perform Functional Testing, Regression Testing, Sanity Testing, Ad hoc Testing, Cross Browser Testing .
* Scenario Development: Review and validate test cases, test scripts, and test plans
* Defect Management: Oversee bug tracking and resolution, ensuring defects are well-documented and resolved efficiently.
* Define and track quality metrics such as defect density, test coverage, and execution rates
* Test Reporting: Communicate test results, project risks, and issues to stakeholders in a clear and timely manner.
* Guide the QA team by mentoring junior members and providing technical and professional support
* Training Initiatives: Organize training sessions to upskill team members.
* Preparing Test Analysis report and discuss on weekly connect with Delivery head and daily connect with Manager for all defined task
* Implement Organization level processes – Update Requirement Traceability Matrix, prepared Review sheet (QR28).

# Project # 2

**Title** : **IIN** (Institute of Integrative Nutrition)

**Domain** : Healthcare

**Environments** : Windows 10, **Microsoft Azure** (cloud) server

**Devices** : Cross Browser, Android , IOS/TAB device testing using SauceLab, Responsive Testing on multiple resolutions .

**Testing Technology** : Manual Testing, Functional Testing, Regression Testing, Integration Testing, UAT Testing , Testing on Salesforce

**Duration** : – Mar 2021 to 28th June 2023

**Description** :

It is a web based application and The Institute for Integrative Nutrition (IIN), the world’s most respected nutrition and health coaching school with the largest global presence in health coaching. Our online Health Coach Training Program and additional course offerings provide our students and graduates with the tools and knowledge they need to transform their own personal health, as well as the health of their clients and communities around the world. All the

enrolment process takes place using Online Enrolment and Phone Enrolment which provides the two types Health coaching training and certification globally after the completion of successful training.

# . Health Coach Certificate

. **Health Coaching Globally**

# Project # 3

**Title** : **Staff-FIDS** (Flight Information Display System)

**Domain** : Travel, Abudhabi

**Environments** : Windows 10, **Microsoft Azure** (cloud) server

**Devices** : Multiple Mobile and Tab Devices(Android and IOS) and Cross browser supports

**Testing Technology** : Arabic Testing, Manual Testing, Functional Testing, Automation( Selenium Web Driver) Testing, Swagger, FileZila , REST Webservices Testing,

**Duration** : – Nov 2017 to Aug 2020

**Description** :

It is a web based application and Develop a Staff FIDS solution to be made available over Internet for public & Abu Dhabi airport Staff users and over Intranet for staff users. The system to provide access controlled and secure connectivity for the staff users and this FIDS system has got different access control (role-based) for users such as Staff, Administrator, Architect etc.

# Project # 3

### Title :Extranet (IBE Management System) Booking engine :https://[www.maritim.com](http://www.maritim.com/)

**Environments** : Windows 8 and above, Windows Server 2008

**Devices** : Multiple Devices and Cross browser supports

**Testing Technology** :Mutlilingual Testing, Manual Testing, Automation( Selenium Web Driver) Testing

**Duration** : – Mar 2017 to Nov 2017

**Description** : It is a web application, this system has got the features to maintain and configure the booking engine and provide the booking engine to client, so that hotel owner will have flexibility to integrate booking engine and automate the whole hotel booking process in secure manner. This secure system has below mentioned following features :

1. Booking engine configuration
2. Multiple Booking Engine Site mapping
3. Hotel Configuration
4. Add Hotel and Room
5. Room/Hotel Occupancy creation Offer Code generation
6. Package creation
7. Addons creation
8. IBE Multiple language Accessibility
9. Secure Payment gateway

# Project # 4

**Title** :**PROM** (Public Record Order Management System)

**Environments** : Windows7, Windows 8, Window server 2008

**Testing Technology** : Manual Testing, Automation( Selenium Web Driver) Testing

**Duration** : – May 2013 to Feb 2017

### Description:

It is a web based application, wherein we keep and maintain the information of every employee of different counties of a state and we search the criminal background information of employee those who have applied for the job and we certify them whether they have the criminal background information or not. And apart from that we do maintain and generate the reports of employee and send it to the field team.

### Strengths:

* + Hard working and has the ability to get things done effectively
  + Quick learner
  + Team player.
  + People Management
  + Delight Customer and exceeding the customer expectation
  + Expert level knowledge in Software Development Life Cycle (SDLC), Software Test Life Cycle (STLC) and Defect life cycle (DLC).
  + Good knowledge in MS Excel, AI ChatGPT

### Academics:

* + **Master of Computer Applications (MCA)** from Presidency College, Bangalore University, Bangalore.
  + **Bachelor of Science** from K.S.S. College, Bhagalpur University, Bihar.
  + **Intermediate of Science** from State Board, Bihar**.**
  + **SSC** from State Board. Bihar.

### Personal Information:

Name : Md. Shahid Areif Father’s Name : Md. Shab Uddin Nationality : Indian

Date of Birth : 5th Jan 1987

Languages Known : English, Hindi, Urdu, Arabic

### Declaration:

I hereby declare that the above written particulars are true to best of my knowledge and belief. Place : Delhi, India Signature

Date : 1st Dec 2024 **Md. Shahid Areif**